



Day Hospice



The Day Hospice exists to improve the quality of life for patients, their families and carers

What can a Pilgrims Hospice Day Hospice offer you?

The Team May Include

- Nursing Staff
- Volunteers
- Complementary Therapist
- Physiotherapist
- Chaplain
- Counsellor
- Social Worker
- Medical Staff
- Hospice Artist

At the Hospice we can contact your GP, if required. If you have health problems at home, please contact your GP first, who is responsible for prescribing any medication you need. Please bring with you any medication you will need to take during the day and an up to date medication list.

Your Day

Our days are varied, and may include:

- Specialist Information
- Symptom Advice
- Counselling
- Chapel Services
- Relaxation
- Peace and Quiet
- Complementary Therapies
- Arts and Crafts
- Hairdresser
- Entertainment
- Manicures
- Celebration and Laughter
- Music
- Sociable Lunches
- Games and Activities
- Gardening Club
- Theme Days
- Library Facilities



In the day hospice you will find friendship and laughter within a supportive, caring environment.

Some comments from day hospice patients:

"Staff are always there to care for you"

"Inspiration, hope and strength"

"I go home completely relaxed"

"The trouble is the day passes so quickly"

"Non judgemental"

"Beautiful, lovingly tended gardens are enjoyed by us all"

"Gives my husband and me space"

How you can influence our service

We welcome your views and a comments box is available in reception. Suggestions enable us to constantly review our services to patients. If you have cause to complain, the matter will always be dealt with promptly by a day hospice staff member. The complaints procedure is available on request.

Policies

The Pilgrims Hospice has a number of policies, which include a Patient Handling Policy and a Resuscitation

Policy. Both documents are available to read at each hospice.

As the hospice has a no smoking policy, a designated smoking area is provided away from the day hospice.

Pilgrims Hospices cannot accept responsibility for the security of patients' valuables and/or medication whilst they are visiting the day hospice.

For further information please contact your Day Hospice leader.



Transport Arrangements

Pilgrims Hospice has a limited transport service, which may be available if you are unable to make your own arrangements.

Volunteer drivers cannot transport patients who require lifting. Specialised arrangements (e.g. wheelchair taxi service, ambulance) not provided by the hospice will be needed.

The day hospice services and transport facilities are provided free of charge but donations towards these costs are always welcome.

A focus for mutual support and shared experiences in a safe environment



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