



Pilgrims Hospices Lottery Terms and Conditions

- These terms and conditions are the lottery rules and by entering the lottery, entrants agree to be bound by these rules.
- This lottery is being promoted on behalf of Pilgrims Hospices.
- For the purpose of the gambling Act 2005, this lottery is defined as a 'Society Lottery'.
- This lottery is licensed by the Gambling Commission.
- www.gamblingcommission.gov.uk
- To enter the lottery you must be a UK resident and over 16 years of age.
- Under the Gambling act we have a legal duty to verify that members and potential members are 16 years or over.
- There will be 106 guaranteed winners every week of 106 cash prizes.
- There will also be 1 cash rollover prize starting at £500 and increasing by £500 each week until won or continuing for a maximum of 40 weeks when a winner will be guaranteed.
- New members will be sent a unique lottery ticket number, randomly selected by secure computer software.
- All tickets will be priced at £1.
- All lottery entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket does not guarantee that a prize will be won.
- The draw will be made weekly at our lottery office premises and winners will be notified through the post. No claiming is required.
- Results will be published on our website www.pilgrimshospices.org
- All winnings will be made payable by cheque in the name of the entrant only.
- Entry to the draw can be made by cash (where possible), standing order, cheque, debit/credit card.
- Entry can also be made by the purchase of counterfoil raffle ticket (when available).
- Full payment for each ticket must be received before the ticket can be entered in the draw. Only tickets for which full payment has been received are eligible to win a prize.

- It is the responsibility of the entrant to ensure that payment is made in advance of each draw date.
- It is the responsibility of the entrant to provide Pilgrims Hospices Lottery with their accurate and up to date contact details. Pilgrims Hospices Lottery will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event of an entrant changing their contact details, they will be solely responsible for advising Pilgrims Hospices Lottery of the change.
- Lottery membership can be cancelled at any time by notifying Pilgrims Hospices Lottery in writing, by phone or via e-mail. Cancellations received after 4:00pm on the Wednesday of each week will not be actioned until the following week.
- Pilgrims Hospices Lottery shall not be liable to the member for any loss or damage suffered or arising from;
 - Delays or failures in the postal services or other delivery methods used by Pilgrims Hospices Lottery or the member from time to time.
 - Delays or failures by the banking system used by Pilgrims Hospices Lottery or the member.
 - Delays and failures in software or other systems used by Pilgrims Hospice Lottery in the administration of the lottery.
 - Any refusal by Pilgrims Hospices Lottery to accept registration of an individual into membership of the lottery.
 - Any failure to enter a chance into the draw.
 - Any event beyond the reasonable control of Pilgrims Hospices Lottery.
 - Any complaints relating to the lottery should be sent in writing to, the Lottery Manager, Pilgrims Hospices Lottery giving full details of the complaint and supporting documentation if appropriate. All complaints will be dealt with in accordance with our complaints procedure, copy of which can be obtained by sending a stamped addressed envelope to the Lottery Office.
- Pilgrims Hospices Lottery is committed to protecting the members' privacy. Data that is collected from the member is used lawfully in accordance with the Data Protection Act 1998 and is used solely for the purpose of processing the lottery.
- Pilgrims Hospices Lottery Ltd reserves the right to amend these Terms and Conditions at any time.

Updated 14-10-2010